

VOICE OF MIBS

Quarterly Newsletter

Volume 15



A Year of Strategic Growth and New Client Partnerships

- Jaydip Dhar, COO, MIBS



Greetings everyone,

I am pleased to share with you the significant milestones our company has achieved in the past fiscal year. Our financial performance and the addition of new clients reflect our strategic efforts and unwavering commitment to excellence.

In our journey towards global expansion this year we have got momentum as we continue to grow our customer base wherein we clocked notable financial turnover for FY 23-24 of more than Rs. 550 Crore.

In parallel with our financial success, we have also expanded our client base significantly. We welcomed 12 new clients across diverse industries, including Technology, Renewable Energy, Automotive & Agricultural Equipment.

We recognize that our success is deeply intertwined with the satisfaction of our customers. As such, we are committed to enhancing customer centricity by:

- Promptly responding to customer queries to ensure timely and accurate communication.
- Ensuring that all complaints are resolved efficiently and to the satisfaction of our clients.
- Continuously improving client experiences by identifying and addressing areas for improvement, resulting in more efficient processes, better control, and compliance.

Together, let us continue to strive for excellence and make the upcoming year even more successful. I'm confident we'll achieve even greater milestones in the upcoming quarters.

Thank you for your ongoing support and commitment.

AI helping business to grow in competitive world

In today's competitive environment, artificial intelligence (AI) is emerging as a transformative force that offers companies unprecedented opportunities for growth and efficiency. From streamlining operations to improving customer engagement, AI has become the core of strategic advantage.

One of the most important benefits of artificial intelligence for businesses is the ability to quickly and accurately analyze large amounts of data. This capability enables companies to unlock valuable insights that may otherwise be hidden, enabling them to make data-driven decisions at all levels of the organization. Whether it's forecasting market trends, optimizing the supply chain, or customizing the customer experience, AI-driven analytics provide a competitive advantage by increasing operational efficiency and reducing costs.



In addition, AI-based automation has transformed repetitive and time-consuming tasks, freeing up human resources for more creative and strategic work. For example, automation in manufacturing not only increases the speed and quality of production, but also reduces errors, leading to significant savings and increased productivity. Customer interactions are transformed by artificial intelligence with 24/7 personal support chat and virtual assistants.

As AI continues to evolve, the potential to transform businesses into industries is limitless. Companies that embrace AI-driven innovation are poised to not only survive, but thrive in a competitive world, quickly adapt to market changes, and deliver unparalleled value to their customers. In fact, AI is not just a tool for development; it has become an important partner in learning the complexities of modern business and ensuring sustainable success in an ever-changing global market.

- Saheel Dhariwal, Information Technology

MIBS Cricket Premier League Season 2



On April 19, Mahindra Integrated Business Solutions hosted its much-anticipated Cricket Premier League, a thrilling event that brought together employees from various departments for a day of camaraderie, sportsmanship, and competitive spirit.

A Day to Remember, the tournament took place on turfs for respective locations setting the stage for an exciting day of cricket. Teams representing different departments arrived with high energy & eager to showcase their skills.

The respective teams not only displayed their cricketing talents but also their enthusiasm and team spirit. It was heartening to see colleagues, who usually collaborate in boardrooms, strategizing on the field and cheering each other on.

That's a wrap from Season 2! We're excited to present to you the winners, runner-ups, best batter (male & female), bowler, fielder & player of the tournament of the MIBS Cricket Premier League 2024!

Congratulations and a huge thanks to everyone who participated and made the event a smashing success. It was a delight to witness the exemplary display of sportsmanship and enthusiasm on the turf, and we can't wait to see you next year!

[Click Here...](#)



Winners & Runner-Up

Location: Solapur



Winners

Super Stars



Runner-up

Super Kings



Best Batter, Bowler, Fielder & Player of the Tournament

Location: Solapur



Best Batter (Female)
Vishakha Rathod



Best Batter (Male)
Akhilesh Rajguru



Best Bowler
Nagnath Dyawarkonda



Best Fielder
Amrutraj Kondur



Player of the Tournament
Akhilesh Rajguru

Winners & Runner-Up

Location: Goregaon



Winners

Titans



Runner-up

E-Zone Warriors



Best Batter, Bowler, Fielder & Player of the Tournament

Location: Goregaon



Best Batter (Female)
Akshata More



Best Batter (Male)
Abhishek Bhardwaj



Best Bowler
Arokiaswamy Shetty



Best Fielder
Soham Raul



Player of the Tournament
Niranjan Manjrekar

Winners & Runner-Up

Location: Kandivali



Winners

Payroll (Blue)

Runner-up
Human Resources



Best Batter, Bowler, Fielder & Player of the Tournament

Location: Kandivali



Best Batter (Female)
Shritika Singh



Best Batter (Male)
Danish Khan



Best Bowler
Siddhant Desai



Best Fielder
Tejas Ziman



Player of the Tournament
Gurudev Mishra

Celebrating Excellence: RISE Awards



The RISE Awards ceremony recently took place, shining a spotlight on the exemplary performances of employees from the Customer Engagement Departments of Goregaon and Solapur. This prestigious event is a testament to the dedication and hard work that our teams put in every day to achieve outstanding customer satisfaction and operational excellence.

In Goregaon, the awards night was nothing short of spectacular. The atmosphere was filled with anticipation and excitement as colleagues gathered to celebrate each other's accomplishments. The following categories were particularly noteworthy:

Challenger Award: This accolade was given to employees who consistently push the boundaries and embrace challenges with vigor.

Ingenious Award: Recognizing those who bring creativity and innovation to the forefront, this award celebrated the brilliant minds who have devised novel solutions.

Sigma Award: Honoring excellence in operational efficiency, this award was bestowed upon those who have significantly contributed to improving quality.

Long Service Award: A special segment of the evening was dedicated to recognizing employees who have shown unwavering commitment to the organization over the years.

RISE Award Winners - Solapur



Akshay Subramanian
Rise Award Category: Sigma



Hemant Doke
Rise Award Category: Sigma



Jayashri Lachyane
Rise Award Category: Challenger



Megharaj Giri
Rise Award Category: Challenger



Nagnath Dyawarkonda
Rise Award Category: Challenger



Neha Pujari
Rise Award Category: Sigma



Nitin Gadge
Rise Award Category: Sigma



Prakash Tatipamul
Rise Award Category: Ingenious



Rasika Udanshiv
Rise Award Category: Ingenious

RISE Award & Long Service Awards Winners - Solapur



Rauf Shaikh
Rise Award Category: Ingenious



Umar Jahagirdar
Rise Award Category: Sigma



Vishal Pardeshi
Rise Award Category: Challenger



Aayappa Aayer
Category: Long Service Awards



Hemant Doke
Category: Long Service Awards



Malinath Kale
Category: Long Service Awards



Somnath Yelmeli
Category: Long Service Awards



Umar Jahagirdar
Category: Long Service Awards



Zameer Pathan
Category: Long Service Awards

RISE Award Winners - Goregaon



Azhar Shaikh
RISE Award Category: Challenger



Deepa Shetty
RISE Award Category: Ingenious



Nidhi Thacker
RISE Award Category: Challenger



Prerana Pal
RISE Award Category: Ingenious



Uday Jadhav
RISE Award Category: Sigma

Long Service Awards - Goregaon



Akshay Gupta

Category: Long Service Awards



Anupras More

Category: Long Service Awards



Subodh Sagvekar

Category: Long Service Awards

Employee Spotlight: Karan Nagpal



Karan Nagpal, an esteemed employee of Mahindra Integrated Business Solutions (MIBS) in the United States, has recently been honored with the FP&A Community Awards of Excellence in Business Solution for Team MAGNA from the Mahindra Group. This award recognizes his significant contributions to revenue growth, PAT or cashflow impact, Customer satisfaction, and competitive advantage achieved.

Upon receiving the award, Karan expressed his heartfelt gratitude:

"I am truly humbled by this recognition. I would like to express my gratitude to Vaibhav Singh for his unwavering guidance and mentorship. Receiving this award would not have been possible without the collective effort of our team. I am incredibly fortunate to work alongside such talented and dedicated individuals. Thank you for this incredible honor and your ongoing support."

Karan Nagpal's award is a celebration of the values that MIBS stands for. Congratulations to Karan on this well-deserved recognition. We look forward to his continued success and contributions to the Mahindra Group.



Introducing the F25 **Fun Committee**: Meet Our New Members!

Ankita Murarka
MITC-Kandivali

Chintan Satardekar
MITC-Kandivali

Chirag Chonkar
MITC-Kandivali

Ganesh Palkar
Goregaon

Karishma Kawale
Goregaon

Kavya Nair
FES-Kandivali

Nagnath Dyawarkonda
Solapur

Reshma Kakad
MITC-Kandivali

Saheel Dhariwal
MITC-Kandivali

Shubham Deorukhkar
Goregaon

Sohil Motani
MITC-Kandivali

Trupthi Salian
MITC-Kandivali

Vinayak Sakpal
MITC-Kandivali



Latest News & Updates

mahindra



Breaking biases, fostering inclusion

#InternationalWomen'sDay

Here is a look at the inspiring initiatives across Mahindra Group offices. [Read More.](#)



Crafting a culture of acceptance

#RiseWithPride

This pride month, embrace the essence of inclusion. [Read More.](#)



Josh Ka Swaran Utsav

#Swaraj@50

Swaraj Tractors marks its golden jubilee with a grand celebration. [Read More.](#)



Bridging AI innovation

#RiseToBeFutureReady

World Environment Day, promotes the importance of conserving our Mother Earth. [Read More.](#)